

### About Me

I grew up a farm boy in the South West but converted to full Utahn after attending BYU and marrying an amazing Utah woman. I am a creator and entrepreneur at heart and love to take on and learn any kind of design or build project. In my free time I love golfing, mountain biking, and traveling the country with my family.

## **Contact Info**

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> Scan the QR code and visit my portfolio



# Ron Merrell Advocate for the End User

# **Experience**

#### Assistant Director of UX

Progrexion (Lexington Law, CreditRepair.com, Credit.com)

2021 – Current Salt Lake City, UT (Hybrid)

· Established strong corporate design practices across 3 brands, influenced product strategy across the development team initiatives, and made a strong impact on product execution and quality. · Established a user testing program and consistent cadence of customer-centric research utilizing both Usertesting.com and a home grown Customer Advisory Board, and then shared the valuable findings with leadership and the development team to improve the overall customer experience. • Lead, grew, and developed an embedded UX design team of in house talent and contractors.

#### Director of UX

Tuebora Inc

#### 2020-2021

Bangalore India / San Antonio, TX (Remote)

· Establish a competitive UI design system and pattern library for our new built from scratch SMB product, specifically designed to be easier to use for a less technical market.

• Played an analytical role by implementing a new User Research program/cadence and presented my findings/recommendations for adjustments in the product features and product strategies to business stakeholders.

· Collaborated with each product department (i.e. product development, design, and marketing departments to align company goals and initiatives and fulfill our product development roadmap.

#### **Creative Director**

#### **KeyedIn Solutions**

Analytical / Problem-Solving Skills

Print / Graphic Design

Leadership skills

## 2017-2020

Minneapolis, MN (Remote)

· Lead all creative projects in both a hands-on and oversight capacity from pitch to execution, including a top to bottom re-brand, 2 website redesigns (emphasizing SEO, & conversion), video production, document and print material, while growing the company's ARR total by over 70%. · Managed all members of the creative team, both in-house and contracted members, offering

day-to-day task direction as well as long term professional design guidance, while giving design team members adequate freedom to grow and succeed in their role.

· Create and deliver on an annual creative strategy plan, establishing a core creative vision with tangible creative goals/milestones. Helping stakeholders understand the over all mission of the creative team, while guiding the direction of the department.

Senior User Experience Designer (UX)	<mark>2015 – 2017</mark>
Periscope Holdings	American Fork, UT
Senior User Experience Designer (UX)	2013 – 2015
Property Solutions (Entrata)	Lehi, UT
UI / UX Designer	2013
Active Network	Draper, UT
Graphic / Web / UI Designer	2009 – 2013
Mobile Productivity Inc.	Orem, UT
Education	
Brigham Young University Pre-Dental Program	2004-2010
Personal Skills	

User Experience (UX) Design / Strategy

Film Production / Editing / Motion Graphics

Web Design / Front End Development